



Telephone Teller—Menu Map

Telephone Teller is available 24/7 for account access.

Use this handy menu map to access any feature:

- Dial 303-755-0050
- Press '1' to continue
- Press '2' to verify funds on an AFCU check
- Enter Your Member Number and press '#'
- Enter Your Access Code and press '#'
- Select from these options:

1. Account and Loan Inquiries
2. Payments, transfers and withdrawals
3. Other activities - personal options and more

Quick Tips:

- Press star symbol (*) at any time to return to previous menu
- Press nine key (9) at any time to repeat last topic
- Press pound-zero (#0) at any time to connect with receptionist

1. Account and Loan Inquiries
 - 1) Balances
 1. Savings
 2. Checking
 3. Other
 - 2) History
 1. List of deposits
 2. List of withdrawals
 3. Dividends earned YTD
 4. List of all activity
 - 3) Cleared checks
 1. List of checks on your account
 2. Specific checks on your checking account
 3. List of checks on a selected account
 4. Specific checks on a selected account
 - 4) Loans
 1. Balance & payment on line of credit
 2. Balance & payment on other loan
 3. Loan interest paid YTD
2. Payments, transfers, withdrawals
 - 1) Loan payments
 1. From savings
 2. From checking
 3. From other account
 - 2) Transfers within same membership
 1. Savings to checking
 2. Checking to savings
 3. Loan to checking
 4. Loan to savings
 5. Select accounts for transfer
 6. Select loan and account for transfer
 - 3) Cross-member transfers
 1. To your membership
 - 1) Account-to-account transfer
 - 2) Account-to-loan transfer
 2. From your membership
 - 1) Account-to-account transfer
 - 2) Loan-to-account transfer
 - 3) Account-to-loan payment
 - 4) Loan-to-loan payment
 - 4) Check withdrawals
 1. Mail a check from savings
 2. Mail a check from a specified account
 3. Pick up a check your savings
 4. Pick up a check from a specified account
3. Other activities
 - 1) Go to a different member number
 - 2) Change your access code
 - 3) Stop payment(s)
 1. Stop payment on single check
 2. Stop payment on range of checks
 3. Stop payment by amount